

WIZ

#ConnectedLight



CATALOGUE 2022

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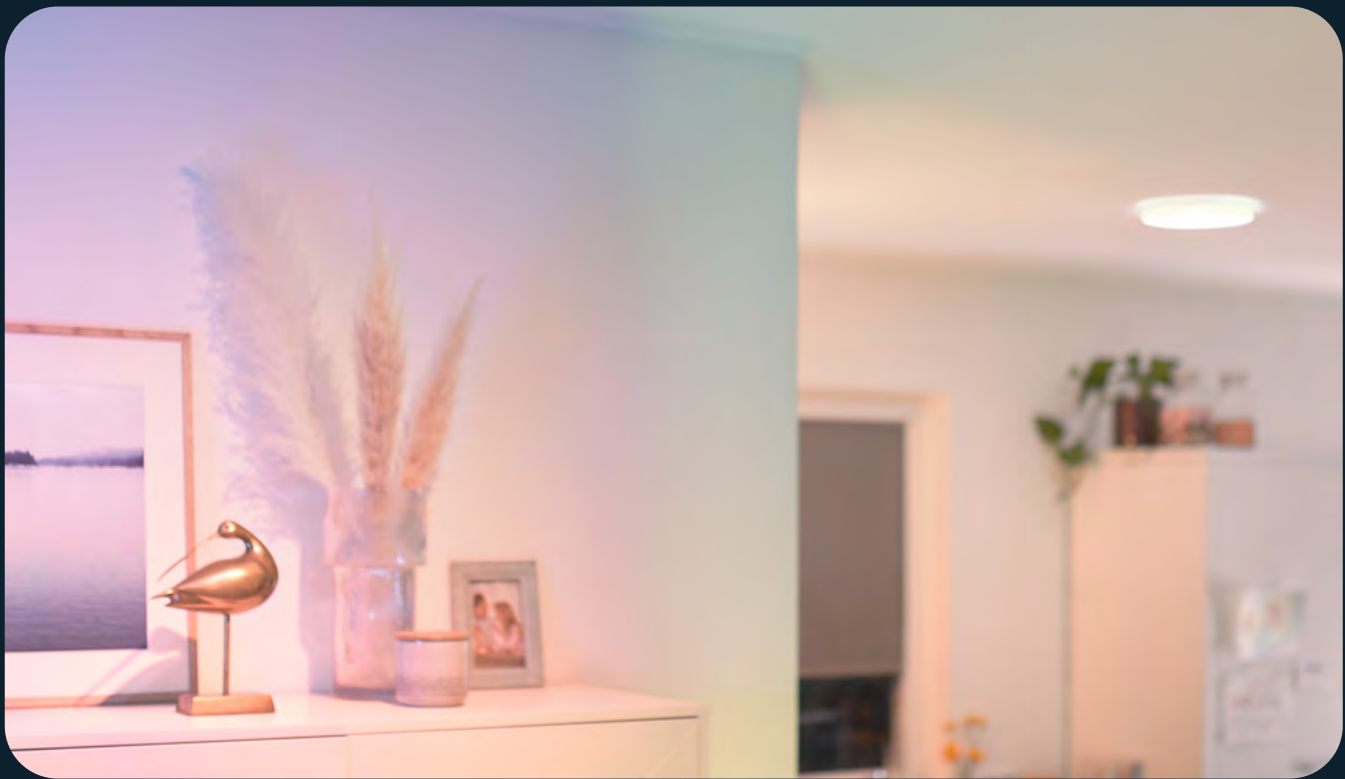
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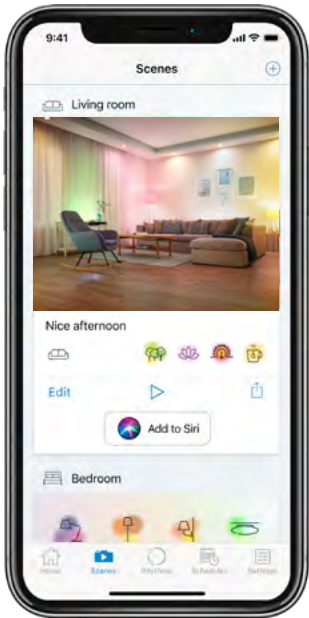
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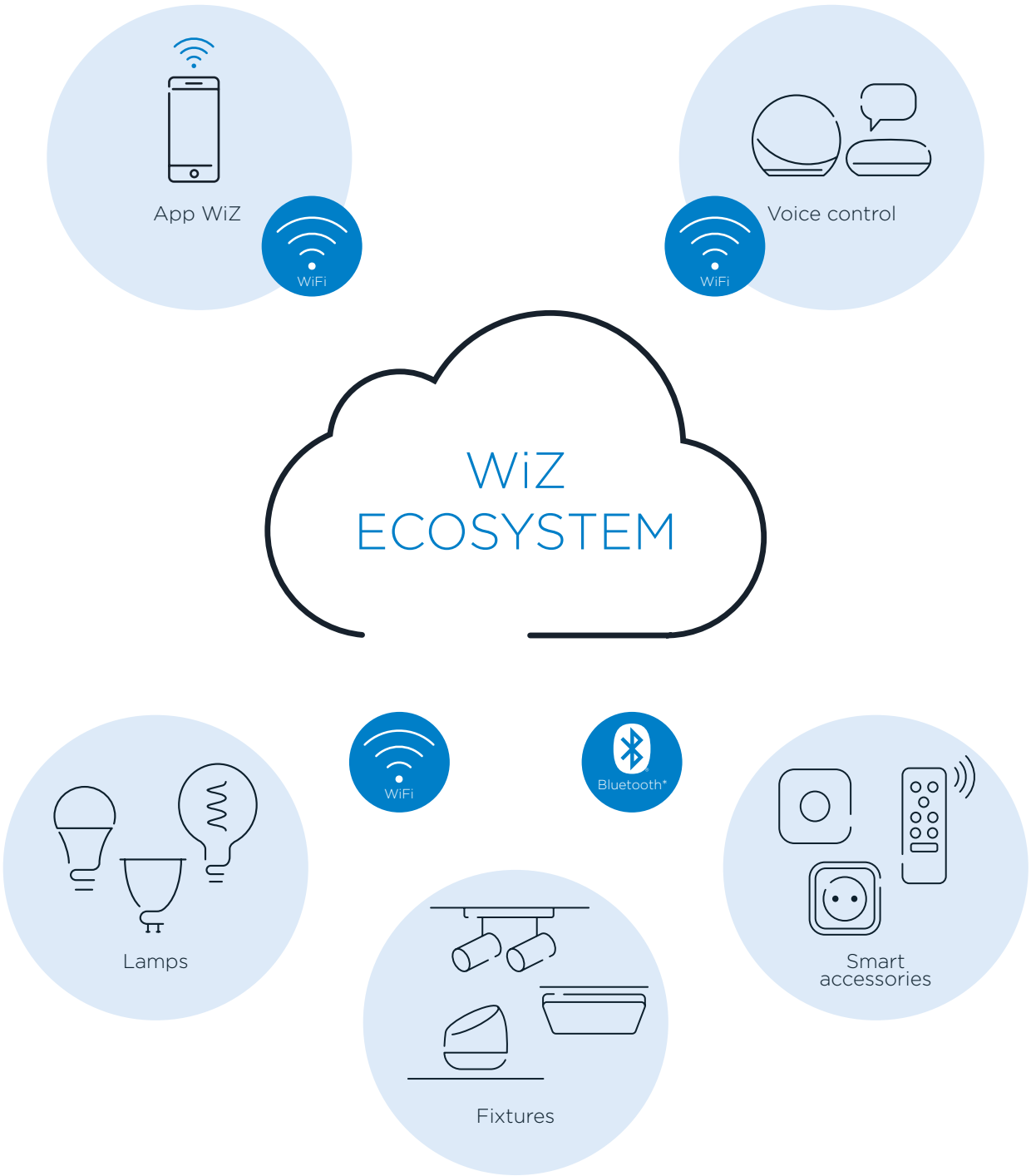
WiZ Connected Lighting

WiZ Connected is an Internet of Things software solution provider focused on delivering easy-to-use, Wi-Fi-based smart lighting. Owned by Signify, the world leader in lighting, WiZ serves both consumer and professional markets in more than 60 countries.

We create a connected ecosystem with user friendly and feature rich app, combined with plug & play devices that work on users existing Wi-Fi network. Whether you are looking to create a welcoming environment or have your lights adapt to your lifestyle, WiZ helps you to do so simply and effortlessly.



TAKE ABSOLUTE CONTROL



*Bluetooth needed only for pairing



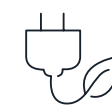
CONTROL YOUR LIGHTS



Remote control



Schedules



Energy optimization



Energy optimization

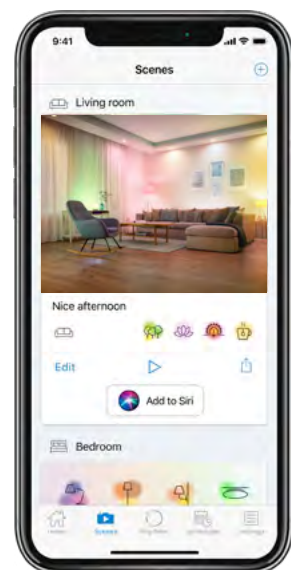


SIMPLY SET THE MOOD

SMART LIGHTING FOR YOUR DAILY LIVING

WiZ allows you to personalize your home lighting in few easy steps using your current Wi-Fi network. It will help you to create a cozy and relaxing environment that matches your mood.

WiZ offers a full range of LED lamps and fixtures. With your smartphone, you can easily set the mood bringing colours and different shades of white in your life. Simply set routines or control your lights with the most known voice assistant.



EASY TO INSTALL - PLUG AND PLAY



1 Install your WiZ lamp or fixture



2 Download the WiZ app and connect it to your Wi-Fi router



Smart dimming



Tunable white



16 million colors

MANY LIGHT SCENARIOS TO SUPPORT YOUR DAY



Wake up



Focus



Candlelight



Fireplace



Romance



Forest



DIMMABLE WHITE



WIZ DIMMABLE E27



SHAPE AND CAP	E27
WATTAGE	8W
LUMEN	806lm, 60W equ.
COLOR TEMP.	2,700K
CRI	90
LIFETIME	25,000hrs
SIZE	122 x ø 60mm, 60g
EAN	8718699786038
ENERGY LABEL	F

WIZ DIMMABLE E14



SHAPE AND CAP	E14
WATTAGE	4.9W
LUMEN	470lm, 40W equ.
COLOR TEMP.	2,700K
CRI	90
LIFETIME	15,000hrs
SIZE	116 x ø 39mm, 45g
EAN	8718699786212
ENERGY LABEL	F

WIZ DIMMABLE GU10



SHAPE AND CAP	GU10
WATTAGE	4.7W*
LUMEN	345lm, 50W equ.
COLOR TEMP.	2,700K
CRI	90
LIFETIME	15,000hrs
SIZE	58 x ø 50mm, 50g
EAN	8718699786250
ENERGY LABEL	F

Product specs, form factor and launch are subject to change.
*2021 updates.

DID YOU KNOW IT?

WiZ lights and fixtures works with the most important voice assistant in the world. Enjoy the hands-free control of your lights.





DIMMABLE WHITE



WIZ DIMMABLE WHITE ADRIA



SHAPE AND CAP	Adria
WATTAGE	12W
LUMEN	1,200lm
COLOR TEMP.	2,700K
CRI	90
LIFETIME	15,000hrs
SIZE	ø 320 x 68mm, 420g
EAN	8719514338050

WIZ DIMMABLE WHITE ADRIA



SHAPE AND CAP	Adria
WATTAGE	12W
LUMEN	1,200lm
COLOR TEMP.	4,000K
CRI	90
LIFETIME	15,000hrs
SIZE	ø 320 x 68mm, 420g
EAN	8719514338074

Product specs, form factor and launch are subject to change.
*2021 updates.





TUNABLE WHITE



WIZ TUNABLE E27



SHAPE AND CAP	E27
WATTAGE	8W
LUMEN	806lm, 60W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	25,000hrs
SIZE	122 x ø 60mm, 65g
EAN	8718699787035
ENERGY LABEL	F

WIZ TUNABLE E27



SHAPE AND CAP	E14
WATTAGE	13W
LUMEN	1,521lm, 100W equ.
COLOR TEMP.	2,700K 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	142 x ø 77mm, 102g
EAN	8718699786175
ENERGY LABEL	E

WIZ TUNABLE E14



SHAPE AND CAP	E14
WATTAGE	4.9W
LUMEN	470lm, 40W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	116 x ø 39mm, 45g
EAN	8718699787073
ENERGY LABEL	F

WIZ TUNABLE GU10



SHAPE AND CAP	GU10
WATTAGE	4.7W*
LUMEN	345lm, 50W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	58 x ø 50mm, 50g
EAN	8718699787110
ENERGY LABEL	F

WIZ TUNABLE Globe E27



SHAPE AND CAP	E27
WATTAGE	11W
LUMEN	1,055lm, 75W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	25,000hrs
SIZE	139 x ø 95mm, 130g
EAN	8718699786335
ENERGY LABEL	F

Product specs, form factor and launch are subject to change.
*2021 updates.





TUNABLE WHITE

Clear glass filaments



WIZ TUNABLE E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	806lm, 60W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	106 x ø 60mm, 42g
EAN	8718699787158
ENERGY LABEL	E

WIZ TUNABLE E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	806lm, 60W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	143 x ø 64mm, 55g
EAN	8718699787172
ENERGY LABEL	E

WIZ TUNABLE E14



SHAPE AND CAP	E14
WATTAGE	4.9W
LUMEN	470 m, 40W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	113 x ø 35mm, 30g
EAN	8718699787196
ENERGY LABEL	F

WIZ TUNABLE Globe E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	806lm, 60W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000 hrs
SIZE	142 x ø 95mm, 70g
EAN	8718699786694
ENERGY LABEL	E

WIZ TUNABLE Globe E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	806lm, 60W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	180 x ø 125mm, 115g
EAN	8718699786717
ENERGY LABEL	E

WIZ TUNABLE E27



SHAPE AND CAP	E27
WATTAGE	6.7W
LUMEN	470lm, 40W equ.
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	289 x ø 200mm, 350g
EAN	8718699786731
ENERGY LABEL	G

Product specs, form factor and launch are subject to change.
*2021 updates.





TUNABLE WHITE

Amber glass filaments



WIZ TUNABLE E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	640lm, 50W equ.
COLOR TEMP.	2,000K - 5,000K
CRI	90
LIFETIME	15,000hrs
SIZE	106 x ø 60mm, 42g
EAN	8718699787219
ENERGY LABEL	F

WIZ TUNABLE E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	640lm, 50W equ.
COLOR TEMP.	2,000K - 5,000K
CRI	90
LIFETIME	15,000hrs
SIZE	143 x ø 64mm, 55g
EAN	8718699787233
ENERGY LABEL	F

WIZ TUNABLE E14



SHAPE AND CAP	E14
WATTAGE	4.9W
LUMEN	370lm, 25W equ.
COLOR TEMP.	2,000K - 5,000K
CRI	90
LIFETIME	15,000hrs
SIZE	113 x ø 35mm, 30g
EAN	8718699787257
ENERGY LABEL	G

WIZ TUNABLE Globe E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	640lm, 50W equ.
COLOR TEMP.	2,000K - 5,000K
CRI	90
LIFETIME	15,000hrs
SIZE	142 x ø 95mm, 70g
EAN	8718699786793
ENERGY LABEL	F

WIZ TUNABLE Globe E27



SHAPE AND CAP	E27
WATTAGE	7W
LUMEN	640lm, 50W equ.
COLOR TEMP.	2,000K - 5,000K
CRI	90
LIFETIME	15,000hrs
SIZE	180x ø 125mm, 115g
EAN	8718699786816
ENERGY LABEL	F

WIZ TUNABLE Globe E27



SHAPE AND CAP	E27
WATTAGE	6W
LUMEN	390lm, 25W equ.
COLOR TEMP.	2,000K - 5,000K
CRI	90
LIFETIME	15,000hrs
SIZE	289 x ø 200mm, 350g
EAN	8718699786830
ENERGY LABEL	G

WIZ TUNABLE E27



SHAPE AND CAP	E27
WATTAGE	6W
LUMEN	390lm, 25W equ.
COLOR TEMP.	2,000K - 5,000K
CRI	90
LIFETIME	15,000hrs
SIZE	296 x ø 160mm, 275g
EAN	8718699786854
ENERGY LABEL	G

Product specs, form factor and launch are subject to change.
*2021 updates.



TUNABLE WHITE

Build on spots



WIZ TW Build On Spot 1 Head White



SHAPE AND CAP	GU10
WATTAGE	5W
LUMEN	350lm
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	80x105x123 mm, 278g
EAN	8719514551756

WIZ TW Build On Spot 2 Heads White



SHAPE AND CAP	GU10
WATTAGE	10W total
LUMEN	690lm total
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	205x105x123 mm, 620g
EAN	8719514551770

WIZ TW Build On Spot 3 Heads White



SHAPE AND CAP	GU10
WATTAGE	15W total
LUMEN	1,035lm total
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	440x105x123 mm, 1,018g
EAN	8719514551794

WIZ TW Build On Spot 1 Head Black



SHAPE AND CAP	GU10
WATTAGE	5W
LUMEN	350lm
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	80x105x123 mm, 278g
EAN	8719514551817

WIZ TW Build On Spot 2 Heads Black



SHAPE AND CAP	GU10
WATTAGE	10W total
LUMEN	690lm total
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	205x105x123 mm, 620g
EAN	8719514551831

WIZ TW Build On Spot 3 Heads Black



SHAPE AND CAP	GU10
WATTAGE	15W total
LUMEN	1,035lm total
COLOR TEMP.	2,700K - 6,500K
CRI	90
LIFETIME	15,000hrs
SIZE	440x105x123 mm, 1,018g
EAN	8719514551855

Product specs, form factor and launch are subject to change.
*2021 updates.





TUNABLE WHITE

Ceilings



WIZ TUNABLE Ceiling ø242 White



SHAPE	Super Slim
WATTAGE	14W
LUMEN	1,300lm
COLOR TEMP.	2,700K - 6,500K
CRI	80
LIFETIME	20,000hrs
SIZE	ø 242 x 23mm, 430g
EAN	8719514337978

WIZ TUNABLE Ceiling ø242 Black



SHAPE	Super Slim
WATTAGE	14W
LUMEN	1,300lm
COLOR TEMP.	2,700K - 6,500K
CRI	80
LIFETIME	20,000hrs
SIZE	ø 242 x 23mm, 430g
EAN	8719514337992

WIZ TUNABLE Ceiling ø292 White



SHAPE	Super Slim
WATTAGE	16W
LUMEN	1,500lm
COLOR TEMP.	2,700K - 6,500K
CRI	80
LIFETIME	20,000hrs
SIZE	ø 292 x 23mm, 580g
EAN	8719514338012

WIZ TUNABLE Ceiling ø292 Black



SHAPE	Super Slim
WATTAGE	16W
LUMEN	1,500lm
COLOR TEMP.	2,700K - 6,500K
CRI	80
LIFETIME	20,000hrs
SIZE	ø 292 x 23mm, 580g
EAN	8719514338036

Product specs, form factor and launch are subject to change.
*2021 updates.






WIZ COLOR E27



SHAPE AND CAP	E27
WATTAGE	8W
LUMEN	806lm, 60Wequ.
COLOR TEMP.	2,200K - 6,500K + RGB
CRI	90
LIFETIME	25,000hrs
SIZE	122 x ø 60 mm, 65g
EAN	8718699786113
ENERGY LABEL	


WIZ COLOR E14



SHAPE AND CAP	E14
WATTAGE	4.9W
LUMEN	470lm, 40W equ.
COLOR TEMP.	2,200K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	116 x ø 39mm, 45g
EAN	8718699787097
ENERGY LABEL	


WIZ COLOR GU10



SHAPE AND CAP	E27
WATTAGE	4.7W*
LUMEN	345lm, 50W equ.
COLOR TEMP.	2,200K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	58 x ø 50mm, 50g
EAN	8718699787134
ENERGY LABEL	


WIZ COLOR GU10



SHAPE AND CAP	E27
WATTAGE	4.7W*
LUMEN	345lm, 50W equ.
COLOR TEMP.	2,200K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	58 x ø 50mm, 50g
EAN	8719514551039
ENERGY LABEL	

WIZ COLOR Globe E27



SHAPE AND CAP	E27
WATTAGE	11W
LUMEN	1055lm, 75W equ.
COLOR TEMP.	2,200K - 6,500K + RGB
CRI	90
LIFETIME	25,000hrs
SIZE	139 x ø 95mm, 130g
EAN	8718699786359
ENERGY LABEL	

Product specs, form factor and launch are subject to change.
*2021 updates.





COLOR

Build on spots



WIZ COLOR Build On Spot 1 Head White



SHAPE AND CAP	GU10
WATTAGE	5W
LUMEN	350lm
COLOR TEMP.	2,700K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	80x105x123 mm, 278g
EAN	8719514551879

WIZ COLOR Build On Spot 2 Heads White



SHAPE AND CAP	GU10
WATTAGE	10W total
LUMEN	690lm total
COLOR TEMP.	2,700K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	205x105x123 mm, 620g
EAN	8719514551893

WIZ COLOR Build On Spot 3 Heads White



SHAPE AND CAP	GU10
WATTAGE	15W total
LUMEN	1,035lm total
COLOR TEMP.	2,700K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	440x105x123 mm, 1,018g
EAN	8719514551916

WIZ COLOR Build On Spot 1 Head Black



SHAPE AND CAP	GU10
WATTAGE	5W
LUMEN	350lm
COLOR TEMP.	2,700K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	80x105x123 mm, 278g
EAN	8719514551930

WIZ COLOR Build On Spot 2 Heads Black



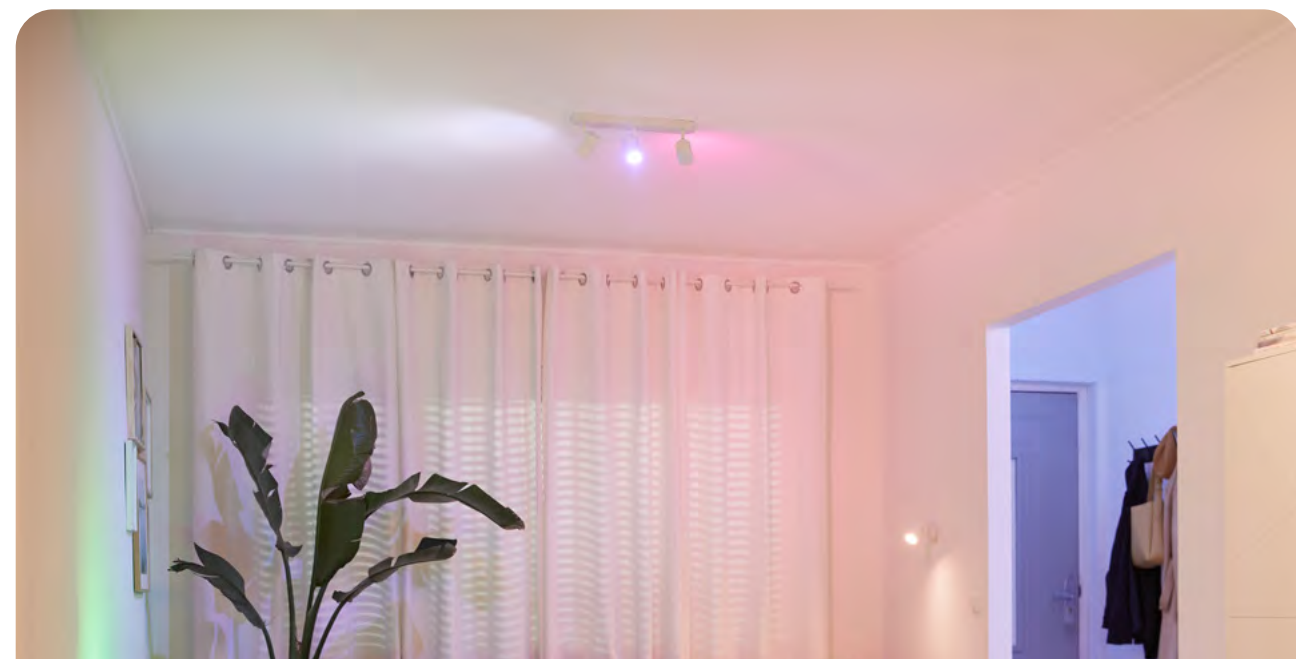
SHAPE AND CAP	GU10
WATTAGE	10W total
LUMEN	690lm total
COLOR TEMP.	2,700K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	205x105x123 mm, 620g
EAN	8719514551954

WIZ COLOR Build On Spot 3 Heads Black



SHAPE AND CAP	GU10
WATTAGE	15W total
LUMEN	1,035lm total
COLOR TEMP.	2,700K - 6,500K + RGB
CRI	90
LIFETIME	15,000hrs
SIZE	440x105x123 mm, 1,018g
EAN	8719514551978

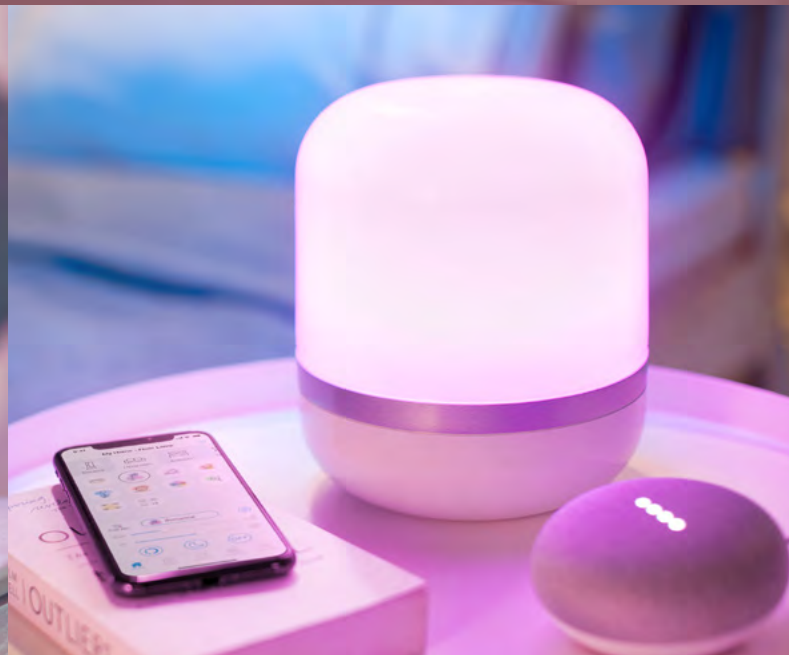
Product specs, form factor and launch are subject to change.
*2021 updates





COLOR

LED strips and Table lamps



WIZ COLOR StarterKit Lightstrip 2M



ARTICLE	78816200
WATTAGE	20W
LUMEN	1600lm (800 lm x meter)
POWER	Input: 100-240VAC, 20W Output: 12 VDC
COLOR TEMP.	2,700K - 6,500K + RGB
SIZE	2m x 12mm, 240g
CRI	80
EAN	8718699789732

WIZ COLOR Extension Lightstrip 1M



ARTICLE	26108200
WATTAGE	11W
LUMEN	880lm
POWER	12VAC DC, 11W
COLOR TEMP.	2,700K - 6,500K + RGB
SIZE	1m x 12mm, 50g
CRI	80
EAN	8719514553484
ENERGY LABEL	

WIZ COLOR Hero Portable Lamp White



ARTICLE	26128000
WATTAGE	45W
LUMEN	620lm
POWER	2,200K - 6,500K
COLOR TEMP.	25,000hrs
SIZE	183 x ø 160mm, 750g
CRI	85
EAN	8719514261280

WIZ COLOR Hero GEN2 Table Lamp



ARTICLE	-
WATTAGE	9W
LUMEN	620lm @ 4000K
POWER	2,200K - 6,500K + RGB
COLOR TEMP.	25,000hrs
SIZE	158 x ø 150mm, 720g
CRI	80
EAN	8719514551718

WIZ COLOR Squire Table Lamp



ARTICLE	-
WATTAGE	9W
LUMEN	600lm @ 4000K
POWER	2,200K - 6,500K + RGB
COLOR TEMP.	25,000hrs
SIZE	134 x ø 134mm, 680g
CRI	80
EAN	8719514553026

Product specs, form factor and launch are subject to change.
*2021 updates.

ACCESSORIES



WiZ Motion Sensor



VOLT	3Vdc
POWER	2x LR6 (AA) 1,5 Vd.c. baterii alcaline (incluse)
SIZE	62 x 62 x 50mm, 103g
BATTERY LIFE	1 an
IP	20 pentru interior
EAN	8718699788209

FEATURES

- Wide 3 meters and 120 degree range.
- It works up to 15 meters from the closest WiZ light or fixture.
- It works also when your Wi-Fi is down (after the first setup).
- It works also with the WiZ Connected lights (e.g. Philips Smart LED with WiZ Connected).

WiZ Remote Control



VOLT	3Vdc
POWER	2x LR6 (AA) 1,5 Vd.c. baterii alcaline (incluse)
SIZE	135 x 38 x 15mm, 57g
BATTERY LIFE	1 an
IP	20 (pentru interior)
EAN	8718699789220

FEATURES

- Turn on and off your light, adjust the brightness, activate the night mode or your favorite 4 light modes with a simple touch.
- It works also when your Wi-Fi is down (after the first setup).
- It works also with the WiZ Connected lights (e.g. Philips Smart LED with WiZ Connected).



WiZ Smart Plug



TYPE	E plug	F plug
POWER	230V, 50Hz	230V, 50Hz
SIZE	59 x 49 x 61mm, 98g	59 x 49 x 61mm, 98g
IP	20 (for indoor use only)	20 (for indoor use only)
EAN	8718699789343	8719514552685

FEATURES

- Make ordinary devices smart.
- Create schedules to turn on or off your ordinary small appliances or fixtures at specific moment of the day.

Product specs, form factor and launch are subject to change.
*2021 updates.

FAQ

PAIRING

1. Can I pair lights if my phone is on 3G/4G network?

No, you need to be on the Wi-Fi network you want to use to pair the lights.

2. Can I use WiZ lamps without a router? (Wi-Fi direct)

No, WiZ lamp will need to connect to your router so that they can connect to the cloud.

3. My light isn't pulsing.

Make sure that you have the right tempo or sequence. Power off 10s, then do ON – OFF – ON – OFF – ON.

4. How can I be sure I'm on 2.4GHz?

Enter your password in the app. Put the light in pairing mode, then walk away from the router and pay attention to the Wi-Fi signal "bars" on your phone. They will go down gradually, then back up suddenly. This signals you have switched to 2.4GHz because 5GHz was too weak. Now tap on "Start" in the app to start the pairing.

5. I have a Mesh router, what do I do?

If you want to use Modes 1-3, you may need to unplug one or two units, to make sure you can switch to 2.4GHz while walking away from the remaining units. Otherwise just use Mode 4.

6. The automatic firmware does not complete. What do I do?

Wait 10min, then power off the light and back on. If no change, please re-do pairing.

7. Can I connect my lights to my university Wi-Fi / office network?

Likely not. Most companies use WPA-enterprise security, which is not supported by WiZ. Please use a WPA2-Personal network.

WORKING WITH 3RD PARTY SYSTEMS

8. My new light / scene does not show up in Google / Alexa.

Check that the integration is properly enabled and linked. If so, just try "Hey Google, sync my devices" / "Alexa, discover devices" and your new lights or scenes will get picked up.

9. How can I find the code to integrate with Google / Alexa?

Check the integrations menu in the WiZ App and select the integration you want to enable.

10. How can I use WiZ with Apple HomeKit?

WiZ lights are not compatible with HomeKit, but you can use Siri shortcuts to call out Scenes or turn on / off all WiZ lights in the 'home'. HomeKit is a system allowing users control smart-home appliances using Apple devices. Siri Shortcuts provides a simple way to trigger 'actions' (turn on a Scene in the case of WiZ) with a tap on your iPhone or by asking Siri.

11. Can we connect WiZ devices to Tyua app now or in the future?

No, they can work together in 3rd party apps like Google Home or Alexa.

12. Bluetooth in WiZ vs. Bluetooth in HUE – what are the differences?

As of today, WiZ only uses Bluetooth to make pairing smoother, but not as core system layer. We plan to use Bluetooth to enable local control in 2021. Hue uses Bluetooth for getting started with local control of up to 10 lights in one room. You will need to add a Bridge to upgrade to full access of all the features of the Hue system.

13. Are you able to use voice assistants if you had logged in to WiZ app via Facebook?

Sign in and integrations have 0% correlation. You can use any integration without even linking your WiZ account with any 3rd party identity provider.

14. Can you share the library of commands of voice assistants?

No, this depends on their systems.

OTHER TOPICS

15. Do WiZ lights support Zigbee / Bluetooth Mesh...?

No, only 2.4GHz Wi-Fi as of today.

16. How does out of home control work?

As long as the lights are connected to the Cloud (via a Wi-Fi router) any user with "owner" role can control them from anywhere (provided that his phone has internet access), through the Cloud.

17. I cannot control the light when I am away from home.

Check whether you have Owner or Guest access rights. If owner, make sure the light is powered on and Internet is working well.

18. My family wants to control the lights too. Does he/she need to connect them to his/her phone as well?

No, there is no need to redo pairing. Just invite him/her in the system.

19. Why can't I change the settings of my lights? / I do not see all the settings.

Please check whether you are Guest or Owner.

20. My Rhythm does not turn on my lights.

Rhythms never actively turn lights on. They only define the behavior when "ON" is received. Try Scheduled Events.

21. I want to replace my phone. Do I need to reset everything?

No. On your current phone, go to the settings of the WiZ app and sign in with one of the options. When launching WiZ on your new phone, just sign in with the same option. Note: Signing-in helps you prevent your WiZ Home settings from being lost if you lose your phone.

22. Can I be signed in with more than one option?

Yes, absolutely. No problem with that.

23. Some of my lights do not have all the light modes available. Do not respond to certain modes.

Please check whether your lights are Color lights or Tunable white lights (warm to cool white only). Tunable white lights have limited options for light modes.

24. Do I need to reset my light to put it in another room?

No. Just open the settings of the light and change its location. It's that simple.

25. My lights take a long time to turn off. Is it normal?

Check the fade-in / fade-out settings in the settings of the room. You can adjust this.

26. Can I use my WiZ lights on a dimmer switch?

Dimmer switches are not supported for all smart lighting products because they may not provide stable power to the chip. If you need to connect your WiZ lights on a dimmer switch, please always keep it at the maximum dimming level to ensure a stable power supply.

27. I cannot control my lights when I power them off (via a wall switch or via the table lamp switch). Scheduled events do not turn them on.

Lights need to remain powered on to be available in the app and for schedules to work. The app turns your lights on and off. The wall switch always remains 'on'.

28. Can WiZ products be used outdoor?

Depends on the product hardware specifications. Depends on your router and where it is placed. There is no standard answer to this.

29. What is the max distance WiZ lamps will receive the signal and can operate on? Can they operate through walls / metal etc.?

Same as above. A few walls are not a problem. Tight-fit metallic enclosures can interrupt the connection to the device.





#ConnectedLight

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